

What is a 'closed visit'?

These take place in see-through cubicles, where a glass partition separates visitors from prisoners. They take place if a prisoner or visitor has breached protocol.

Technology – Virtual Visits

Unilink are who is used to do the virtual visits to register an account please see link
<https://www.emailprisoner.com/account/register>

Newspaper Delivery Service for Prisoners

info@newsdirectperthltd.com
<http://www.newsdirectperthltd.com>
01738 441919 or 07974 677813

Please note that Perth Prison Visitors Support and Advice Centre does not have any liability for this service - we only advertise it.

Travel Expenses

If on a low income and certain benefits, travel expenses may be refunded twice monthly - please ask at the prison or the Centre for an APVS form which you have to complete online. We can help with this.

Perth Prison Visitors Support and Advice Service



Our service is available in the waiting area of the prison Tuesday to Saturday and should you need a confidential conversation, we can offer this in the centre at a time that will suit you.

The staff in the waiting area will provide free refreshments; there are baby changing facilities, toilets and a library stocked with free books for adults and children.

We work on increasing self-esteem, reducing social isolation, supporting positive communications in the family unit. We welcome all visitors to HMP Perth & provide an excellent service for the SPS. From a good cup of coffee to an Agency referral, we are here to help.

Contact us on: 01738 625503

Family Contact Officers (FCO's)

The Centre has close links with Family Contact Officers - prison officers with a remit to liaise with families.

Family Contact Officers - direct dial: 01738 637198

Perth Prison: 01738 622293

Centre Co-ordinator: Elaine Waugh

**Perth Prison Visitors Support and Advice Centre,
3 Edinburgh Road
PERTH, PH2 8AT**

Email: perth.visitorscentre@crossreach.org.uk

Tel: 01738 625503

Web: www.crossreach.org.uk

This leaflet was created by Perth Prison Visitors' Support and Advice Centre (revised 19/03/24)

CROSSREACH
Care you can put your faith in

Hours:

Tue 1200 – 7pm
 Wed: 1200 – 7pm
 Thu: 1200 – 7pm
 Fri: 1200 – 7pm
 Sat: 1pm – 4pm



The Church of Scotland
Social Care Council



Chaplaincy Centre

The Chaplains in the prison provide a service to all people of faith, and those who have no faith. A member of the Chaplaincy Team is on duty every day to provide support when required

Booking a visit

It is the responsibility of the prisoner to book their own visits whether they are on remand or convicted.

Identification (ID) required

Two forms of ID are to be shown:

1. Document with your address on it (e.g. bank statement, utility bill, council tax or other letter from an official source).
2. Photographic ID (e.g. passport, photographic driving licence, official workplace or membership ID card, Citizen/Validate UK card, photographic bank card, or Young Scot card or Scottish Government bus pass with white cross (Saltire) on it).

If a visitor has no photographic ID

The Citizen ID (£10.00) and Validate UK ID (starting from £15). If a visitor is under 26 years old, they can get a free Young Scot Card from their local council.

Note: Photographs of visitors are taken by prison staff and kept for the period of the sentence. However we advise that you always bring ID with you. **On every visit to ensure entry.**

How can I get some money to the prisoner?

By bank transfer, ask a member of staff about for more information on this.

Which is the safest option.

The prisoner has asked for some personal items, and filled in a pro-forma

Once a prisoner has requested items and permission has been given for these items, the prisoner will get a PH code, the PH code must be on the items or they will not get in to the prison

Note: items cannot be handed in they must be posted

What can I take up to the prison visiting area?

Lockers (£1 required but is refundable) for bags, jackets, etc. are provided near the prison vestibule/reception. Prams and buggies are to be left by the lockers. Visitors can only take the locker key, change or card for the vending machines into the prison visits room.

What happens next?

All visitors walk through a scanner (similar to an airport) then go to the waiting room where there is space for wheelchairs. Information leaflets are also available in this area. The FCO's office is on the right hand side as you walk into the room.

What happens when we leave the waiting room?

When it is time to see the prisoner, visitors may be searched and 'wanded' at random for contact with drugs. Each prisoner and family is allocated a table number. Visitors arrive first and then the prisoners come in and join them at the table. **Note:** Visitors cannot share the same food and drink; no items can be passed between visitor and prisoner.